Patient Education Programmes - Type 2 Diabetes

This document aims to help practices identify the diabetes education programmes which are currently available:

If your patient has had, in the past twelve months, a Hb1Ac reading between 42-47mmol/mol, is aged 18 years or over and is not pregnant:

The patient is eligible to be referred to the **National Diabetes Prevention Programme**.

This is provided by Igneus and branded as **Healthier You**. More details are provided here: https://www.stopdiabetes.co.uk/index.php



The **Healthier You** programme is focused on providing information and advice about diet, physical activity and weight management to enable participants to decide which changes work best for them and encourage them to adopt behaviours which minimise the risk of them developing Type 2 Diabetes.

Patients MUST meet the above criteria and be referred by the practice. Templates for referrals are on EMIS (NDPP). Patients **cannot** self-refer to this programme. The referral procedure is shown here: https://www.stopdiabetes.co.uk/referring-your-patient.php.

The programme consists of a series of 90 minute group sessions held in convenient local venues and time slots, every 3 to 4 weeks over a period of 9 months. Details of available translations are shown here: https://www.stopdiabetes.co.uk/translations.php

If your patient has had a confirmed diagnosis of Type 2 Diabetes and is 17 years or over:

The patient is eligible to be referred to **Structured Diabetes Education**. The **PREFERRED** commissioned course for the patient to attend is the **EMPOWER** programme which is provided by Spirit Healthcare. More details are provided here <a href="http://www.empower-diabetes.co.uk/what-is-empower-diabetes.co.uk/w



The **EMPOWER** course focuses on diet, exercise and lifestyle changes, setting personal goals and enabling people to take better control of their diabetes. It is designed to help people with type 2 diabetes manage their condition through: understanding what diabetes is, the effect it has on the body and how to make small, achievable changes to the food they eat and their everyday life.

Patients can either:

- Be referred for the programme by the practice. Templates for referrals are on EMIS (search for EMPOWER letter).
- Self-refer at the following site https://east-lancs.empower-booking.co.uk/

The programme consists of a 3 hour group session held in convenient local venues at various times of the day. (An up-to-date menu of available sessions is available on above link). Courses can be provided in alternative languages and tutors are able to adjust the content according to the cultures of those attending.

A patient leaflet and practice poster is available to assist you promote this and to raise patient awareness of this training. It will also be promoted through social media and external health promotion events.

We believe that face to face group sessions (referred to as 'learning with others') is the most effective way of delivering this training but it is recognised that for some patients it may not be appropriate or convenient to learn in this way. DESMOND and X-PERT are also structured face to face education programmes for Type 2 Diabetics which are used in some areas of Lancashire and South Cumbria. Patients may be aware of them by obtaining leaflets at external health events or online browsing and mention it to practice staff. However, they are not offered in East Lancashire CCG and patients should be assured that EMPOWER is the education programme of choice for Type 2 Diabetics.

Digital Resources

A range of **online educational programmes** are available as part of Lancashire & South Cumbria comprehensive diabetes resource **Your Diabetes Your Way** (https://ydyw.co.uk/). Online resources include:



- An interactive structured training resource branded as My Diabetes which enables
 patients to undertake an interactive education course which uses video presentations,
 quizzes and other materials to learn more about living with Type 2 Diabetes. Patients can
 work through this material at their own pace and the practice is notified when they initially
 register and when they complete the course. The registration page can be found here:
 https://lsc.mydiabetes.com/register/.
- A comprehensive selection of online resources which patients can browse as they wish to
 find out more about living with Type 2 Diabetes. Much of these resources are provided by
 Diabetes UK and so will offer consistent advice. No registration is required and the
 practice will not receive any feedback about the patient's engagement with these
 resources.
- My Diabetes also provides helpful advice for those at risk of developing Type 2 Diabetes (https://lsc.mydiabetes.com/diabetes-prevention/).