Medicines & Healthcare products Regulatory Agency

MEDICINES NOTIFICATION

CLASS 4 MEDICINES DEFECT INFORMATION

Caution in Use
Distribute to Pharmacy / Wholesaler Level

Date: 16 November 2022 EL (22)A/47 Our Ref: MDR 072-10/22

Dear Healthcare Professional,

Macarthys Laboratories t/a Martindale Pharma (an Ethypharm Group Company)

Venlafaxine XL 300 mg prolonged-release tablets PL 01883/0363

Batch No	Expiry Date	Pack Size	First Distributed
LC69391	07/2024	30	14 November 2022

Active Pharmaceutical Ingredient: venlafaxine hydrochloride

Brief description of the problem:
Martindale Pharma has made the MHRA aware that the GTIN in the 2D barcode and the printed variable data represents the branded version of the product (Venlalic® XL 300 mg prolonged-release tablets). It should instead reflect the generic name: Venlafaxine XL 300 mg prolonged-release tablets. The code for the printed barcode is correct.

Advice for healthcare professionals:
There is no risk to product quality as a result of this issue, therefore the affected batch is not being recalled. Martindale Pharma have confirmed that no other batches are impacted. Healthcare professionals are advised to exercise caution when dispensing the products. Additional precautions should be considered by wholesalers and pharmacies using automated inventory systems to dispense the affected batch within the pharmacy or wholesale facility.

Advice for patients:
This notification relates to a barcode error on the outer packaging of the product. The medicine itself is not affected and patients do not need to take any action.

Further Information:
For further information, medical enquiries and stock information, contact: Licensed@ethypharm.com
Recipients of this Medicines Notification should bring it to the attention of relevant contacts by copy of this notice. NHS regional teams are asked to forward this to community pharmacists and dispensing general practitioners for information.

Yours faithfully

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